

# Case Study

## Hamburger Sparkasse

### Industry

Banking

### Location

Hamburg, Germany

### Unternehmensgröße

4,800 employees

### docu tools intended uses

Defect documentation and processing



The use of docu tools has helped us enormously in managing the coordination of around 30 trades and the relocation of 1,700 employees in a structured and efficient manner.

Miriam Tomforde, Sub-project Manager Rollout Management, Hamburger Sparkasse

## Digitally controlled: How Hamburger Sparkasse mastered its major relocation with software from docu tools

Hamburger Sparkasse (HASPA) faced a major logistical challenge: relocating 1,700 employees to the new company headquarters, the state-of-the-art 'Deutschlandhaus' on Hamburg's Gänsemarkt. With 30,000 square metres of office space, the building offers the latest technology and the largest neighbourhood branch in the city centre. Thanks to the ease of use of docu tools, the complex process of the move and the branch opening could be managed efficiently, including the coordination of numerous internal project groups and external partners. The user-friendly software enabled precise documentation of defects using pins, rapid task allocation and seamless communication. As a result, a smooth transition to the new working environment was achieved within just a few months.

### The problem – a logistical mammoth task: from roll-out to move-in

- Coordination of the relocation of 1,700 employees
- Defect management, including documentation and processing in the new building
- Cooperation between 30 trades
- Precise reporting and documentation

### The solution – efficient defect management with docu tools

- Introduction of docu tools for recording defects and tasks
- Flexible, media-supported recording of pins (defects)
- Simple task distribution
- Transparent, consistent documentation that can be viewed by all parties involved – uniform level of knowledge
- Efficient collaboration and communication with all team members, other project groups and external contractors
- Central control and monitoring of the move
- Transparent, consistent documentation – visible to all parties involved
- Uniform level of knowledge
- Reporting for internal and external project participants

### Current status and future prospects

Defect management and further optimisation of the working environment will continue after the move with the use of docu tools. Over 10,000 tasks have already been successfully processed. Hamburger Sparkasse is currently evaluating the further project-related use of docu tools throughout its entire branch network.

Arrange a consultation now and see for yourself how impressive digital construction documentation can be!

**docu tools**

papierlos. praktisch. persönlich.